

Tournament Withdrawal and Refund Policy

The following information outlines the CJGA's Withdrawal & Refund policy, please read and understand carefully before entering events.

The CJGA has a NO REFUND policy

The CJGA **does not** issue refunds of entries paid for tournaments. The CJGA may issue a credit for entry fees should a player withdraw from an event in advance based on the the following withdrawal criteria. These credits may be used for a future CJGA event. Players may wish to donate their credit to the CJGA upon which they will issued a donation receipt for tax purposes. Participants should phone the CJGA office or email earl.fritz@cjga.com to donate and support the CJGA.

Withdrawals & Credits

NOTE: Withdrawals if allowed may be subject to an administration fee.

Withdrawals fall under 2 categories:

(i) Players may withdraw from an event if there is an issue like an injury, personal matter or family matter that is approved by the CJGA.

Using the CJGA as a backup so that if you did not get accepted into another event, is not a reason for withdrawal or issuing of credit for a withdrawal if you get accepted into that event.

When a withdrawal is approved, there is NO REFUND. Only a credit will be issued. These credits can only be used for tournaments not membership.

In order to obtain a credit for a Withdrawal, a player may withdraw, if approved by the CJGA, from the event 8 business days prior to the date of the event -not including Saturday and Sunday. This does include the day of tournament.

You should contact the CJGA national office at 1-800-598-CJGA (2542) or 647-812-8522 or email us at info@cjga.com stating what event you need to withdraw from, the specified date and the reason for the withdrawal. You may be then be issued a credit for your entry to be used for a future event if allowed by the CJGA Committee.

Participants must understand that the CJGA has to guarantee the number of juniors entered in each event 8 days prior to the event. Once guaranteed the CJGA is obligated to pay for the junior whether they show or not. Juniors withdrawing if allowed by the CJGA Committee prior to the 8 business days not including weekends are subject to an administration fee outlined below.

NOTE: This credit cannot be applied to any International Events and expires in one year from the date of the withdrawal. Withdrawals from International events will not be issued any credits.

NOTE: In the past, we have noticed that participants will withdraw from an event and use the credit for another event within the year. They will then withdraw from the event that they used the credit for into another event later in the year or next year. This process continues in order to expand the one year expiry of the credit. Note that the withdrawal credit, if approved, will always apply to first credit issued from the first withdrawal date.

(ii) If a junior withdraws within the 8 business days, there is **no refund**. We know that an injury may occur but knowing that you are in a tournament you should avoid anything that may cause an issue (injury). You may still be given a credit but need to call the CJGA national office at 1-800-598-CJGA (2542) or 647-812-8522 describing the situation. In some cases a letter from your doctor may be required. However, you will still be charged an administration fee of **(\$60.00 CAD – Junior Tour)** or **(\$30.00 CAD – Linkster Tour)**. If a junior calls within the 8 day period not including Saturday and Sunday discussed above, they will be withdrawn with no credit issued.

Administration Fee

CJGA JUNIOR TOUR

\$60.00 Administration Fee – If a participant withdraws from a tournament prior to the 8 Business days prior to the tournament, they may be issued a credit, if approved, but will still be charged an administration fee (as outlined above) that will be deducted per tournament from any credits to be issued for the withdrawal if this withdrawal is allowed by the CJGA committee. **No credits will be issued for withdrawals received less than 8 days in advance of the first day of competition. This does not include the tournament day. For example, if the tournament is on Saturday, 8 days prior starts on the Wednesday of the week prior to the tournament date.**

CJGA LINKSTER TOUR

\$30.00 Administration Fee – If a participant withdraws from a tournament prior to the 8 Business days prior to the tournament, they may be issued a credit, if approved, but will still be charged an administration fee (as outlined above) that will be deducted per tournament from any credits to be issued for the withdrawal if this withdrawal is allowed by the CJGA committee. **No credits will be issued for withdrawals received less than 8 days in advance of the first day of competition. This does not include the tournament day. For example, if the tournament is on Saturday, 8 days prior starts on the Wednesday of the week prior to the tournament date.**

Use of Credits

- Credits will be applied to the participant's account less any applicable administration fee if allowed by the CJGA Committee.
- Juniors using credits to apply for other tournaments must ensure that any difference in price accompanies the application before the applicant will be accepted into the event. Credits will remain on the member's account for one year from the date of withdrawal.

- Credits issued for withdrawals may be applied to entry fees for future events up until one year from the withdrawal. Players should note that the credit **may be only used once**, for example, a player withdrawing from a tournament within the one year and then withdrawing again, the credit will expire from the first withdrawal not the last. Players will be required to pay any remaining difference between the credit & entry fee at time of entry.
- Credits not used within the above stated time period will lapse and a charitable receipt issued for the amount of the credit to be used for tax purposes.
- Credits may only be applied to events that operate under the same currency as the credit was issued in (ie. credits issued for events in Canadian dollars may only be used towards events which have an entry fee in Canadian Dollars).
- Credits may be used for regular tournament entries only and may **NOT** be applied to any **Membership Fees**.
- Credits may not be used for payment of any player fees relating to national or international team competitions. Credit may not be used for any International events that are required in a different currency.

Tournament No Shows

Players who do not show up for their scheduled tee-time or who are **NO SHOWS** are **not** entitled to a **REFUND**. Players who do not provide an explanation or reason for their absence may be subject to disciplinary action under the CJGA code of conduct. Such disciplinary action may include suspension from participation in future tournaments.