

## **TOURNAMENT WITHDRAWAL & REFUND POLICY**

### **Tournament Withdrawal Policy**

The following information outlines the CJGA's Withdrawal & Refund policy, please read and understand carefully before entering events.

### **The CJGA has a NO REFUND policy**

The CJGA does not issue refunds of entries paid for tournaments. The CJGA does issue credits for entry fees should a player withdraw from an event in advance based on the following withdrawal criteria.

**NOTE:** Withdrawals may be subject to an administration fee.

### **Withdrawals fall under 3 categories:**

- (i) Withdrawal prior to the tournament entry deadline (8 business days prior to the tournament date). The individual will be issued a credit for their entry minus a \$15 admin fee for use of the registration system.
- (ii) Withdrawal after the tournament entry deadline but more than 72 hours prior to the competition not including weekends. The individual will be issued a credit for their entry fee minus an administration fee of **(\$60.00 CAD – Junior Tour)** or **(\$30.00 CAD – Linkster Tour)**.
- (iii) Withdrawal less than 72 hours (business days) in advance of the first day of the competition. **NO** credits will be issued for withdrawals within 72 hours of the first day of competition. The 72 hours does not include weekends.

### **Administration Fee CJGA JUNIOR TOUR**

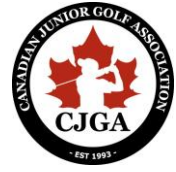
\$60.00 Administration Fee – If a participant withdraws from a tournament, an administration fee (as outlined above) will be deducted per tournament from any credits to be issued for the withdrawal. No credits will be issued for withdrawals received less than 72 hours in advance of the first day of competition.

### **Administration Fee CJGA LINKSTER TOUR**

\$30.00 Administration Fee – If a participant withdraws from a tournament, an administration fee (as outlined above) will be deducted per tournament from any credits to be issued for the withdrawal. No credits will be issued for withdrawals received less than 72 hours in advance of the first day of competition. The 72 hours does not include weekends.

### **Use of Credits**

- Credits will be applied to the participant's account less any applicable administration fee.



- Juniors using credits to apply for other tournaments must ensure that any difference in price accompanies the application before the applicant will be accepted into the event. Credits will remain on the member's account until the end of the following season.
- Credits issued for withdrawals may be applied to entry fees for future events. Please note all credit expire after one year (ie. credits issued for events in 2019 will be valid until the end of the 2020 season). Players will be required to pay any remaining difference between the credit & entry fee at time of entry.
- Credits not used within the above stated time period will lapse.
- Credits may only be applied to events that operate under the same currency as the credit was issued in (ie. credits issued for events in Canadian dollars may only be used towards events which have an entry fee in Canadian Dollars).
- Credits may be used for regular tournament entries only and may **NOT** be applied to any **Membership Fees**.
- Credits may not be used for payment of any player fees relating to national or international team competitions.

#### **Tournament No Shows**

Players who do not show up for their scheduled tee-time, and who do not provide a valid explanation or reason for their absence may be subject to disciplinary action under the CJGA code of conduct. Such disciplinary action may include suspension from participation in future tournaments and will not be refunded for the event or any event that they may participate.